



MEDICAL PROFESSIONAL LIABILITY CAPABILITIES

Allied World has the ability to provide our customers with unparalleled service and support because we specialize in healthcare related insurance. We understand that each policyholder has unique requirements and we continually evolve to meet the needs of our customers in the ever-changing marketplace.

STRATEGIC ORIENTATION

Allied World's unique medical professional liability approach: Our specialty insurance model is built around dedicated service teams, each staffed by professionals who have a wealth of healthcare experience, a commitment to excellence and a track record of delivering results. Our healthcare teams don't try to lump each healthcare provider into a pre-determined category. We understand that solutions must be constructed upon a fundamental knowledge of the challenges our policyholders face. We tailor applications, policy forms and service packages to respond to the unique risks that confront the healthcare providers we insure.

While Allied World offers medical professional liability insurance across a broad range of healthcare providers and organizations, we developed solutions specifically for ambulatory surgery centers, community hospitals, psychologists, psychiatrists, individual physicians and surgeons, senior living facilities, urgent care centers and miscellaneous medical facilities. Developing specialized products and services to address our policyholders' needs, rather than forcing them to conform to ours, is what sets us apart.

RISK MANAGEMENT EXPERTISE

Allied World's commitment to help you thrive: We are convinced that engaging potential policyholders in the underwriting process is essential to ensuring the success of the policyholder-carrier experience. We want our insureds to get to know us so they can decide whether we will be a good fit for each other. Pre-bind conference calls and onsite visits are just the beginning of our long-term commitment to our policyholders.

Upon entering into a relationship, we hit the ground running to construct a comprehensive policy designed precisely for your client's individual needs. We also develop value-added service plans that include specialty-specific products and services, as well as risk management programs with consultation support available 24/7. Our promise is to be accountable and to provide support to our policyholders over the entire life cycle of our relationship.

Risk Management Services include:

- Clinical Risk Assessments
- Education Programs
- Policy and Procedural Development
- Risk Management Research and Publications
- Risk Management Hotline

CLAIMS HANDLING EXPERTISE

Allied World's performance when it counts: Claims happen. In fact, that is the reason businesses and other organizations buy insurance. We don't just talk about fair claims handling, partnering, value-added service and communication – at Allied World we live and breathe it.

Our dedicated, highly experienced team of professionals understands a "one size fits all" approach does not work. Some claims should be vigorously defended, while others should be resolved quickly. Whether the policyholder wants to be intimately involved in the resolution process or wishes to rely more on the carrier, we have the flexibility to tailor an approach to meet distinct needs. Our claims team's technical expertise, experience, professionalism, depth and availability make us an industry innovator in the complex healthcare field.

CONTACT US.

Allied World Assurance Company (U.S.) Inc.
9 Farm Springs Road, Farmington, CT 06032
T 860 284 1300

Approved producers may submit risks at:

E submissions@awac.com or **F** 860 284 1302

Non-approved producers, contact our Business Development team at:

E usbdb@awac.com

This information is provided as a general overview for agents and brokers. Coverage is underwritten by Darwin National Assurance Company (DNA) and Darwin Select Insurance Company (Darwin Select) which currently have an A.M. Best rating of "A (Excellent)." DNA and Darwin Select are subsidiaries of Allied World Assurance Company Holdings, Ltd. Coverage is offered only through licensed surplus lines agents and brokers. Actual coverage may vary and is subject to policy language as issued.

© Allied World Assurance Company Holdings, Ltd. All Rights Reserved. January 2010.

